

# Questions to Ask the Movers

## About the company

How long has your company been in business?

Are you registered with the Federal Motor Carrier Safety Administration?

*This is important if you're moving to a new state.*

Are your workers full-time movers or seasonal/temp employees?

Are your employees covered by workers' compensation insurance?

Can you provide any references?

## About the cost

Is this a binding quote?

Does this quote include extra charges and potential fees?

How do you charge? By weight, hourly, or number of workers required?

What are your payment options?

What is your cancellation policy?

Are there situations that might add to my cost during the move — like travel time or parking issues?

What type of insurance is included? Are there options for additional coverage?

Do you have any current promotions or discounts running?

## About the move

Can you guarantee your pick up and delivery dates?

Can you handle awkward or very heavy items?

Is there an extra charge for heavy or special items — like pianos, antiques, or appliances?

Can I choose to pack my belongings myself?

Will packing my own belongings save me money?

How long do you expect the full move, from packing to unpacking, to take?

What are your policies if something is damaged?

Is there anything you won't move?